

ISOLATION AND REMEDIATION OF A COMMUNICATION DEVICE**ABSTRACT**

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A method (200) and an apparatus (400) for a communication network (102) for isolating and remediating a communication device (114) are provided. The communication network receives a call from the communication device (204), determines whether a characteristic of the call is undesirable (206), terminates the call (214) upon determining the characteristic of the call is undesirable, disables the communication device from initiating a new call (216), and de-registering the communication device (218). Upon determining the characteristic of the call is undesirable, the communication network may re-direct the call to a remediation center (518) where the communication device can be remedied.

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